

Manage Webhooks

Using GET, POST, PUT, PATCH or DELETE methods, you can create webhooks for the following Nomadia Delivery objects:

- Missions
- Contractor
- Address
- Logs
- Tickets
- Subcontractor

for creation, update or deletion events.

Webhook call is in JSON format and identical to Nomadia Delivery API call. Depending on the method used, webhook call can contain a JSON payload.

[Link to Nomadia Delivery API documentation.](#)

Manage webhooks headers

For all webhooks the following headers are systematically sent:

Headers	Content
ND-OBJECT-ID	Identifier of the object concerned.
ND-OBJECT-EXT-REF	External identifier of the object concerned (if applies).
ND-OBJECT-TYPE	Type of the concerned object.
ND-EVENT-TYPE	Event type (creation, update, deletion)
ND-EVENT-STAMP	Time stamp of the event.

Add a webhook header

You can add several headers that will applies to all webhooks calls.

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the **Add some headers** toggle to enable it
- Populate the **Name** and **value** fields
- Click **Save**
- Click the upper right corner **Save** button

Edit a webhook header

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the webhook header fields to edit
- Edit the fields
- Click the upper right corner **Save** button

Delete a webhook header

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the delete/bin icon of the header to delete
- Click the upper right corner **Save** button

Add a webhook

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the **+ Add** button
- Populate the fields
- Click **Save**
- Click the upper right corner **Save** button

Edit a webhook

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the Edit icon of the webhook to edit
- Edit the fields
- Click **Save**
- Click the upper right corner **Save** button

Delete a webhook

Webhook calls of a deleted webhook still remains in the calls history list.

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the delete/bin icon of the webhook to delete
- Click the upper right corner **Save** button

Troubleshoot a webhook

In the event of an unreachable URL or a response time greater than 10 seconds, recalls will occur 3 times: after 3, 30 and 150 seconds.

We recommend using the <https://webhook.site> website to test the webhooks calls. Copy the unique URL given by the website and paste it into the **url** field of your webhook configuration.

Receive a notification in case of webhook call failure

In case of call failure, a notification email will be sent to the address corresponding to the main login of the account. The first email is sent immediately; if the failure remains, another email is sent every 2 hours.

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click the Send a notification by email in case of failure toggle to enable it
- Click the upper right corner **Save** button

Consult webhook calls history

Each webhook call is stored with the following information:

- Sending date
- Type
- Identifier
- Triggered by
- In queue
- Http status
- Number of sending retries
- Last send date
- Url
- Response
- Content

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click **Last pushes** on the left menu

Repost a webhook call

You can repost manually a webhook call from webhook calls list.

For accurate search, you can filter calls list using:

Filters	Values / Operators
Time span filter	Last hour Last 6 hours Last 24 hours Last 7 days Last 14 days Last month Custom (From date/time to date/time)
Http status	=, ≠, <, ≤, >, ≥
Identifier	=, ≠, contains, does not contain, starts with, ends with, is empty, is not empty
In queue	Yes, No
Last send date	=, =D+, =D-, ≤ D+, ≤ D-, ≥ D-, ≥ D+, ≠, <, ≤, >, ≥, is empty
Number of sending retries	=, ≠, <, ≤, >, ≥
Sending date	=, =D+, =D-, ≤ D+, ≤ D-, ≥ D-, ≥ D+, ≠, <, ≤, >, ≥, is empty
Type	=, ≠, contains, does not contain, starts with, ends with, is empty, is not empty
Url	=, ≠, contains, does not contain, starts with, ends with, is empty, is not empty

You can also save your filters for reuse.

From **Configuration** tab,

- Click the Configuration menu
- Click Configure Webhook
- Click **Last pushes** on the left menu
- Click on the webhook call to repost
- Click **Post again** button